# Referring Providers

Loma Linda University Health partners with you for your patients' medical needs. We're here to guide you through our simple referral and authorization process.

If you need help contacting the specialty you need at Loma Linda University Health, please call the physician referral line at 800-872-1212 (tel:8008721212) to be directed to the correct department. You can also use our "provider search" or "Services and treatments" tab above to find the direct phone number for the specialty you need.

## Referral and Authorization Process

### REQUIRED INFORMATION

For the most efficient processing, referrals and authorizations should include:

- Patient demographics, including patient name, date of birth, contact phone number, address and sex.
- Patient's insurance information
- Referring physician and group or facility name
- Department the patient is being referred to
- All relevant clinical documentation
- Diagnosis
- Procedure code(s)
- Valid dates for the authorization

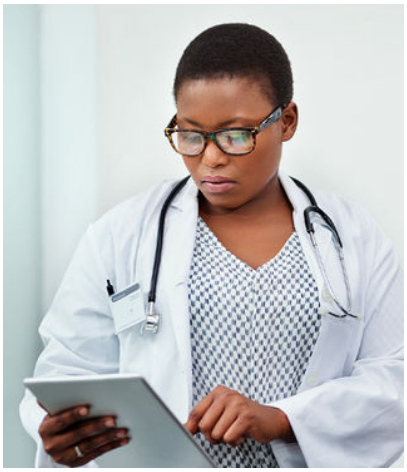
### SENDING REFERRALS OR AUTHORIZATIONS

For your convenience, referrals and authorizations can be sent in several ways.

Via CareLink Patient Portal

Via Email, Fax or Mail

**Email:** referrals@llu.edu (mailto:referrals@llu.edu)
**Fax:** 909-651-4257 (tel:9096514257)
**Mail:** Access Center Financial Services
125 E. Club Center Drive
San Bernardino, CA 92408



PATIENT CARE

## About CareConnect

With CareConnect, your practice is connected to our electronic medical record system. Through CareLink, providers access a single, shared patient record for better coordination of care.

**LEARN MORE** (/node/103026)

(https://news.llu.edu/patient-care/loma-linda-university-medical-center-ranked-among-best-hospitals-riverside-san-bernardino-metro-area-us-news-world-report?os_component=prefooter&os_campaign=usnwr&os_source=lluh-

## RANKED AMONG THE BEST

U.S. News & World Report ranked our Medical Center among the best hospitals in the Riverside - San Bernardino metro area and high performing in 15 types of care.

**READ STORY** (https://news.llu.edu/patient-care/loma-linda-university-medical-center-ranked-among-best-hospitals-riverside-san-bernardino-metro-area-us-news